

## How Students Login to Zoom

Before joining a Zoom meeting on a computer or mobile device, you can download the Zoom app from [the Zoom Download Center](#).

Otherwise, you will be prompted to download and install Zoom when you click a join link.

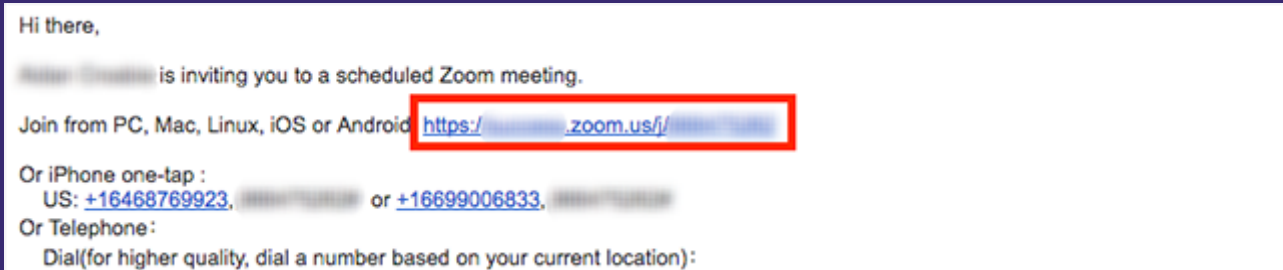
You can also [join a test meeting](#) to familiarize yourself with Zoom.

### Prerequisites

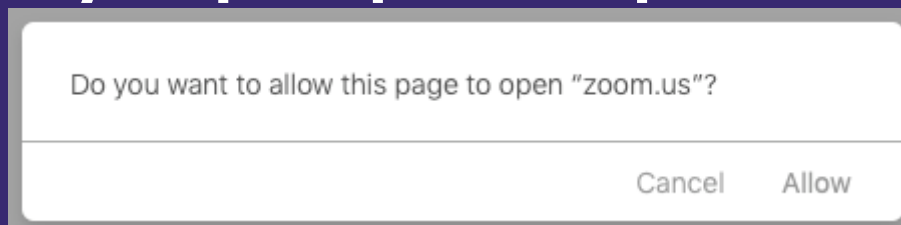
- . Each meeting has a unique 9, 10, or 11-digit number called a [meeting ID](#) that will be required to join a Zoom meeting

## Email

**Click the join link in your email or calendar invitation.**

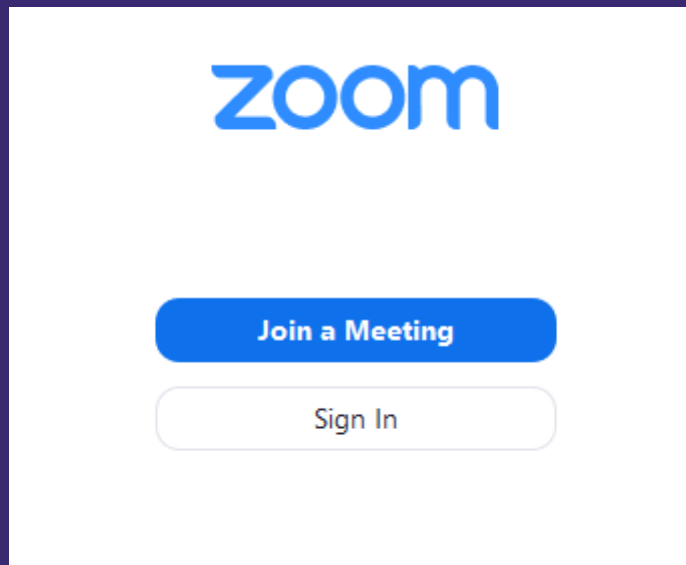


**Depending on your default web browser, you may be prompted to open Zoom.**



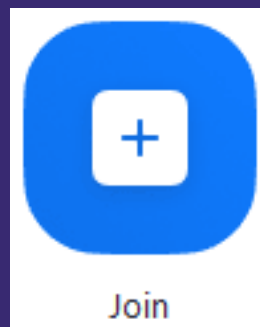
## Windows | Mac

1. Open the Zoom desktop client.
2. Join a meeting using one of these methods:
  - Click **Join a Meeting** if you want to join without signing in.



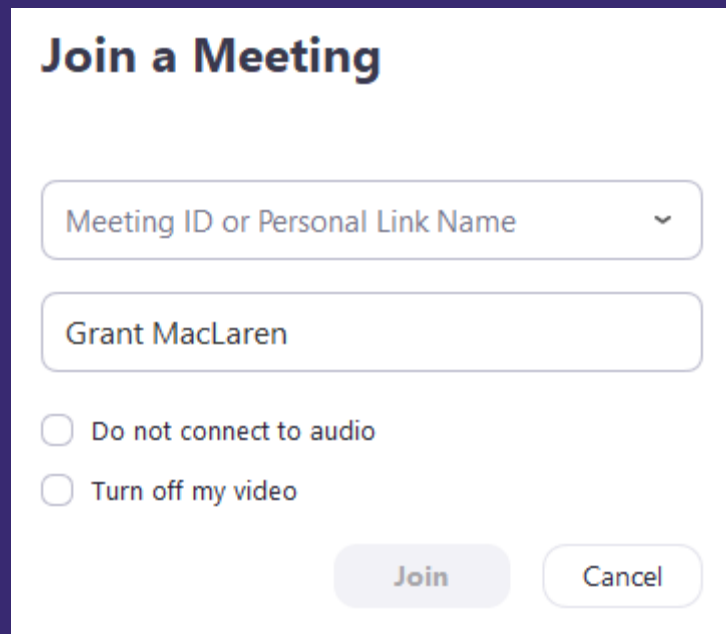
Or

- Sign in to Zoom then click **Join**.



- Enter the [meeting ID](#) number and your display name.
- If you're signed in, change your name if you don't want your [default name](#) to appear.

- . If you're not signed in, enter a display name.



The screenshot shows a white dialog box titled "Join a Meeting". At the top, there is a text input field containing "Meeting ID or Personal Link Name" with a dropdown arrow on the right. Below this is another text input field containing the name "Grant MacLaren". Underneath the name field are two radio button options: "Do not connect to audio" and "Turn off my video". At the bottom right of the dialog box are two buttons: "Join" and "Cancel".

3. Select if you would like to connect audio and/or video and click **Join**.



1. Open the Zoom mobile app. If you have not downloaded the Zoom mobile app yet, you can download it from the Google Play Store.

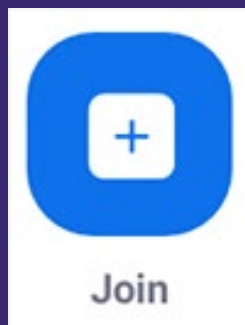
2. Join a meeting using one of these methods:

3.

- Tap **Join a Meeting** if you want to join without signing in.

Or

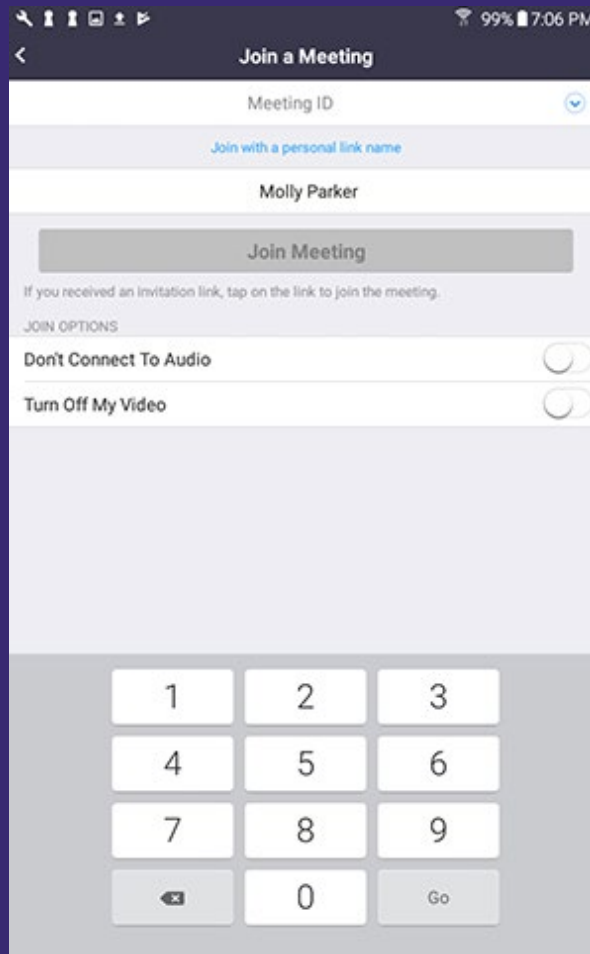
- Sign in to Zoom then tap **Join**.



4. Enter the [meeting ID](#) number and your display name.

- If you're signed in, change your name if you don't want your [default name](#) to appear.
- If you're not signed in, enter a display name.

5. Select if you would like to connect audio and/or video and tap **Join Meeting**.

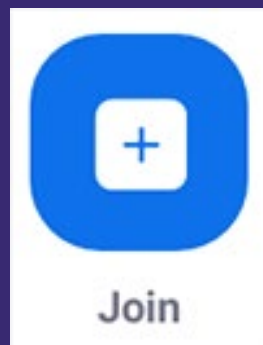


1. Open the Zoom mobile app. If you have not downloaded the Zoom mobile app yet, you can download it from the App Store.

2. Join a meeting using one of these methods:
  - Tap **Join a Meeting** if you want to join without signing in.

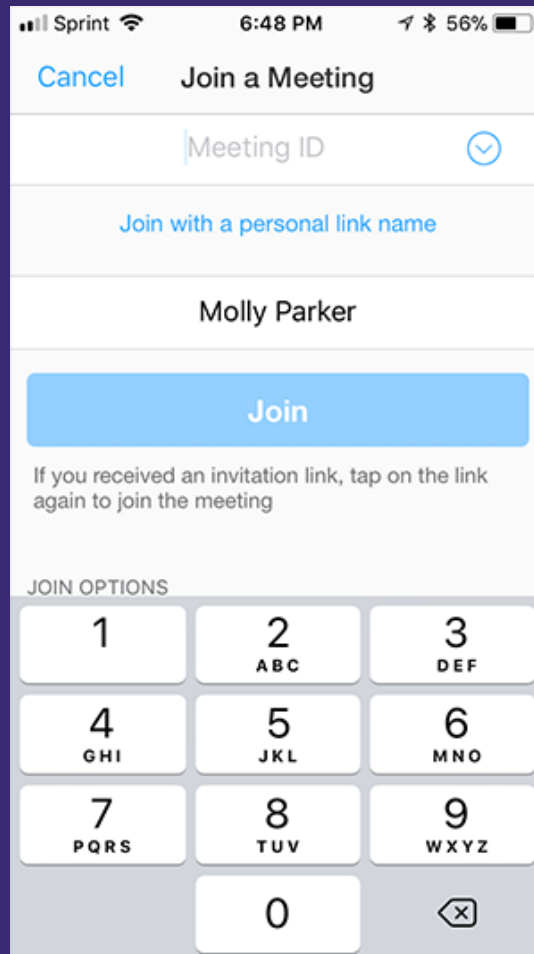
Or

- Sign in to Zoom then tap **Join**.



3. Enter the [meeting ID](#) number and your display name.
  - If you're signed in, change your name if you don't want your [default name](#) to appear.
  - If you're not signed in, enter a display name.

4. Select if you would like to connect audio and/or video and select **Join**.



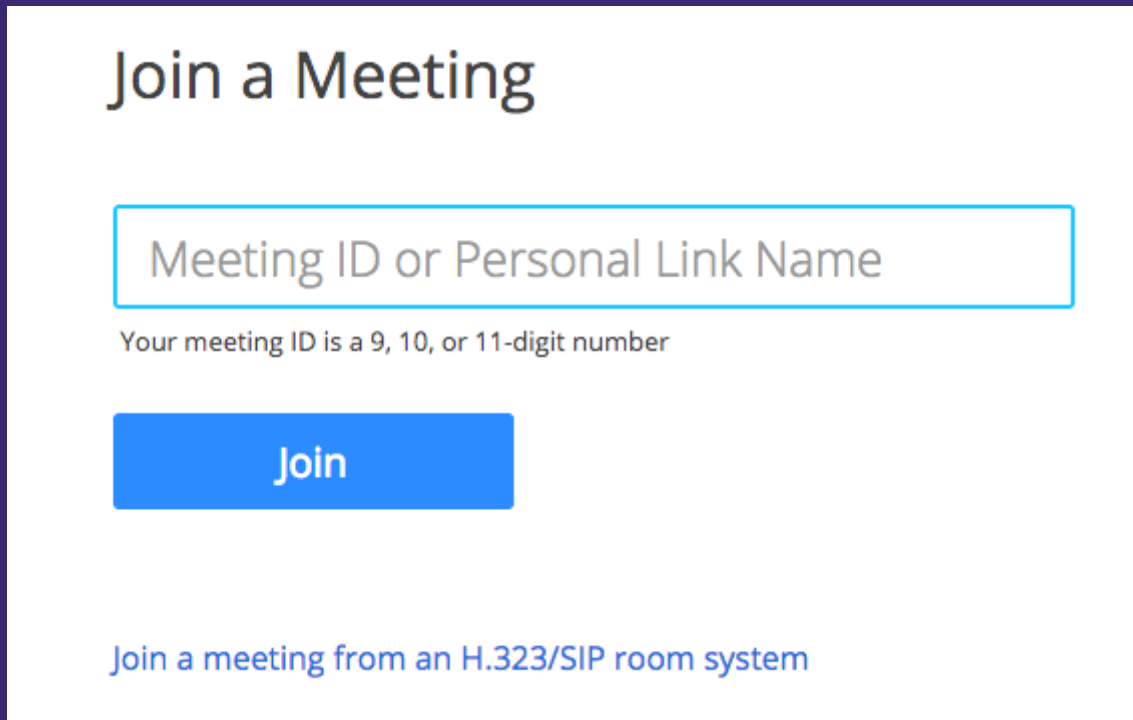
## Web Browser

### Google Chrome

1. Open Chrome.
2. Go to [join.zoom.us](https://join.zoom.us).

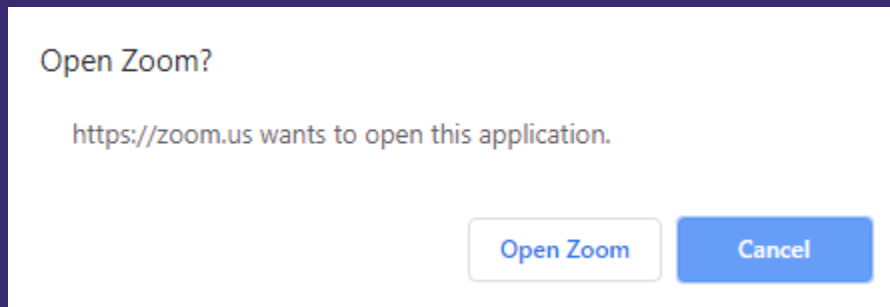


3. Enter your [meeting ID](#) provided by the host/organizer.



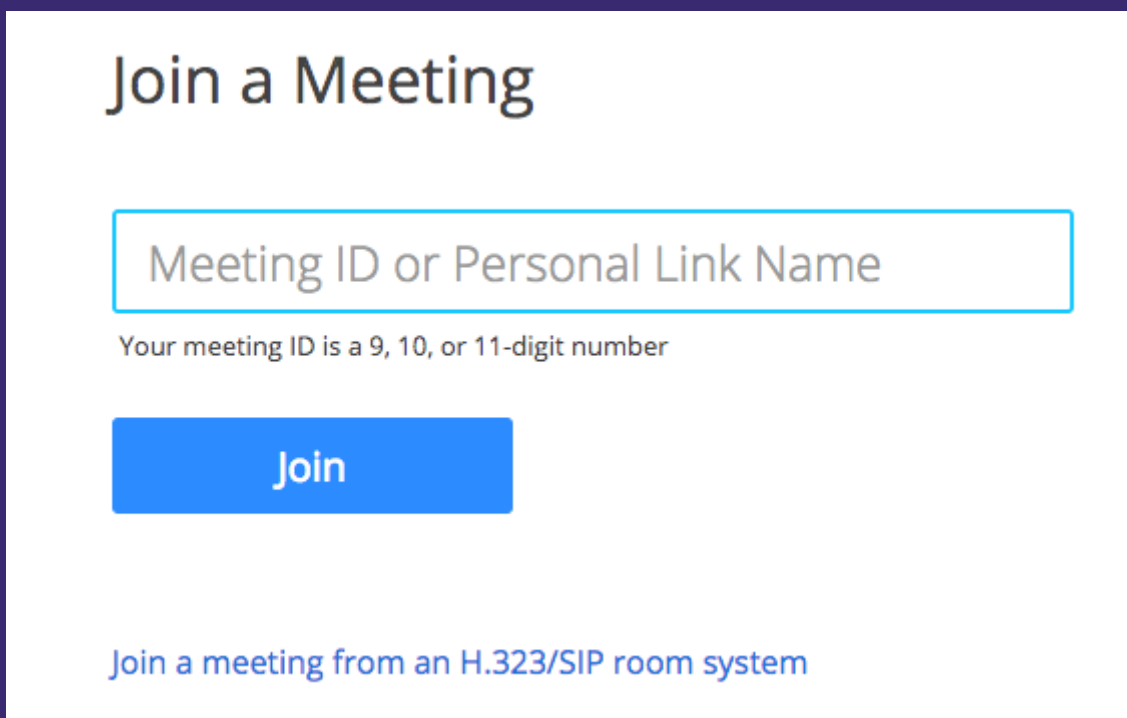
The screenshot shows the Zoom 'Join a Meeting' interface. At the top, the text 'Join a Meeting' is displayed. Below it is a text input field with the placeholder text 'Meeting ID or Personal Link Name'. Underneath the input field, a note states 'Your meeting ID is a 9, 10, or 11-digit number'. A prominent blue button labeled 'Join' is centered below the input field. At the bottom of the interface, there is a link that reads 'Join a meeting from an H.323/SIP room system'.

4. Click **Join**.
  - If this is your first time joining from Google Chrome, you will be asked to open the Zoom client to join the meeting.
  - You can check **Always open these types of links in the associated app** to skip this step in the future.
  - Click **Open Zoom Meetings (PC)** or **Open zoom.us (Mac)**.



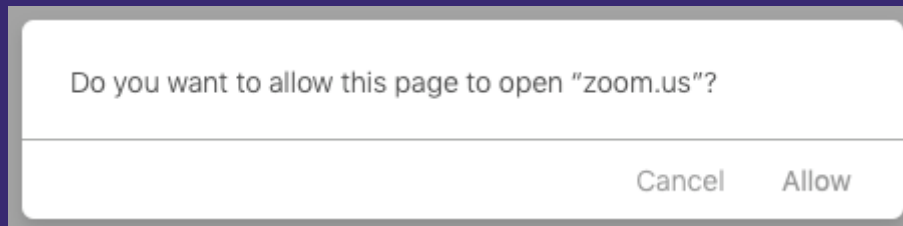
## Safari

1. Open Safari.
2. Go to [join.zoom.us](https://join.zoom.us).
3. Enter your [meeting ID](#) provided by the host/organizer.



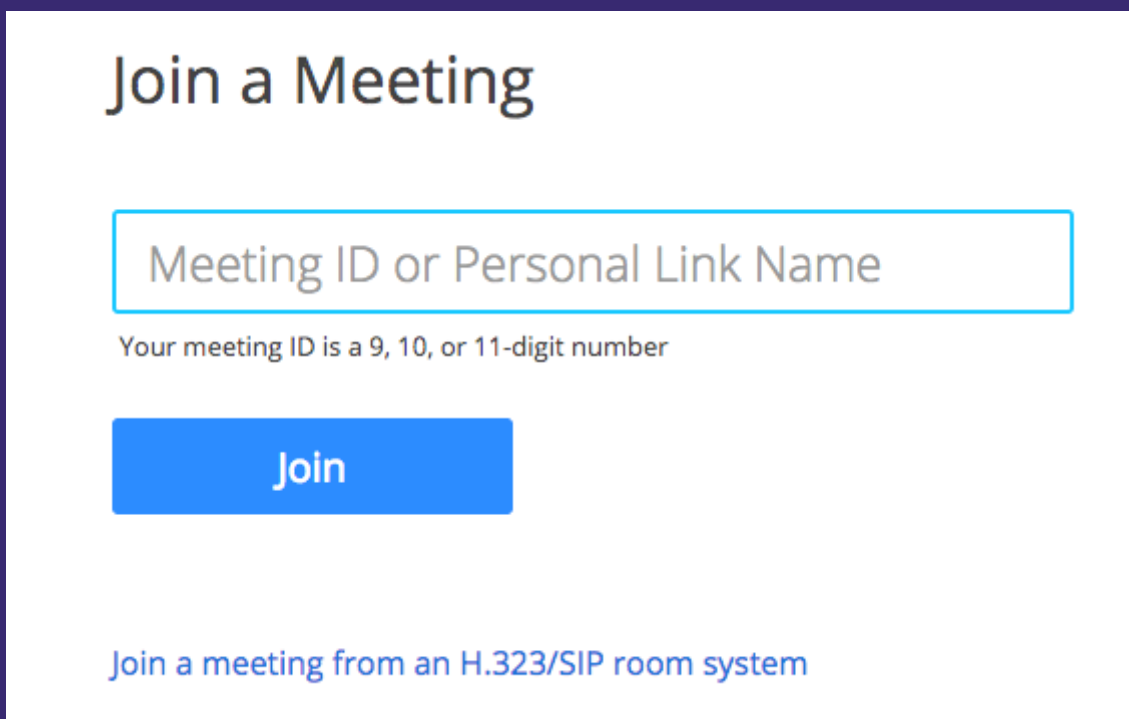
4. Click **Join**.

5. When asked if you want to open zoom.us, click **Allow**.



## Microsoft Edge or Internet Explorer

1. Open Edge or Internet Explorer.
2. Go to [join.zoom.us](https://join.zoom.us).
3. Enter your [meeting ID](#) provided by the host/organizer.



4. Click **Join**.

## Mozilla Firefox

1. Open Firefox.
2. Go to [join.zoom.us](https://join.zoom.us).
3. Enter your [meeting ID](#) provided by the host/organizer.

Join a Meeting

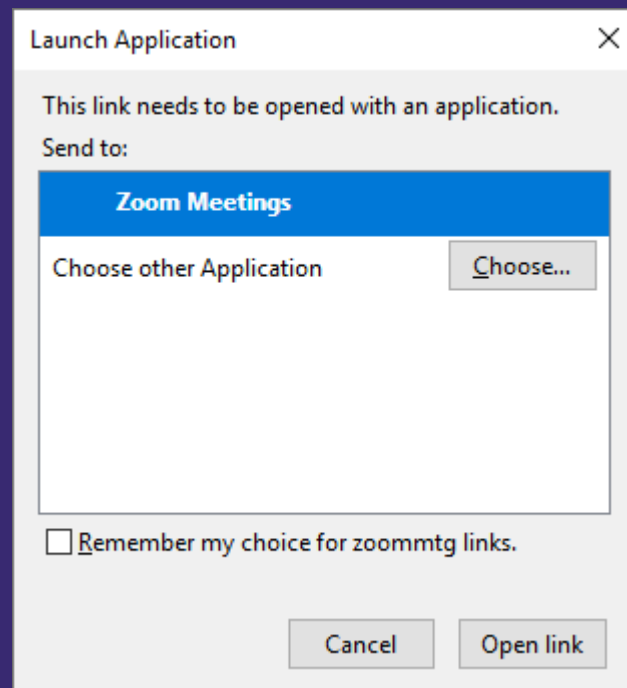
Your meeting ID is a 9, 10, or 11-digit number

Join

[Join a meeting from an H.323/SIP room system](#)

4. Click **Join**.

- If this is your first time joining from Firefox, you may be asked to open Zoom or the Zoom installer package.
- To skip this step in the future, check **Remember my choice for zoom links.**
- Click **Open Link.**



If you are having any trouble at all with logging in to Zoom,  
Please contact the IT services using the link below

# [IT Services Helpdesk form](#)

or go to [my.rhacc.ac.uk](http://my.rhacc.ac.uk) and choose IT Helpdesk


## Richmond and Hillcroft Adult and Community College

Student Intranet.

[Quick Help](#) [Goto Quick Start Guide](#)


### Quick Start Guide

How to login to online our online services and access remote learning

 [Outlook](#) [Goto My WebMail](#)


### My Student Email

Access to your student email, onedrive, teams and other Colleghe Microsoft services

 [Goto IT Helpdesk](#)

### Need more help?

Still having issues after reading the quick start guide then please submit an IT Support Request

 [Goto My Diagnostics](#)

### My Diagnostics

Your Diagnostics System (BKSB) is where you can find the Literacy and Numeracy screenings and additional learning resources you complete before enrolling and during your course.

 [Goto My Learning](#)

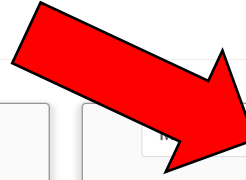
### My Learning

Your Virtual Learning Environment (Moodle) is where your tutors can place resources to support your learning and where you can submit your assignments for marking.

[eTracker](#) [Goto My Progress](#)

### My Progress

Your Individual Learning Plan (eTracker) is where your you can find a record of your course progress including the targets and action plans you agree with your tutor during your lessons.



Learner Services